Station Index

C8 Abbey Road 🛈 🗎 wc 🛕

D2 Acton Central R

off the train at Clapham North A and take a northbound train \triangle to Borough. C7 Bow Church 🗹 🛕 F5 Brixton 🚇 🖾 🖟 🗎 🛕 50m journey via street. A7 Bush Hill Park P(2) wc R northbound platform. B6 Caledonian Road (♣4ॐ३३) 🕅 🛕 B5 Camden Road **R** B5 Camden Town (4) You can change between the northbound platform towards High Barnet (A) and the northbound platform towards Edgware A. **D7 Canada Water !** □ (bus station) Jubilee line A. For level access leaving the train at Green Park, please travel in the correct carriage. London Overground A. 7 Canary Wharf m wc Jubilee line 🗛. DLR 🗛. 200m walk between Jubilee line and DLR via street. For level access leaving the train at Green Park, please travel in the correct carriage **D8** Canning Town 🛈 🖯 WC(bus station) Jubilee line A. DLR A. For level access leaving the train at Green Park please travel in the correct carriage.

D6 Bermondsey (A) For level access leaving the train at Green Park, please travel in the correct carriage Step-free platform interchange requires a 50m 05 Blackfriars 🛈 🖨 👄 ℝ journey via street. Use the East Churchfield F8 Blackhorse Lane 4 idea A Road entrance for westbound platform. Use D8 Blackwall 🛈 🛕 E6 Borough (dail) You can only enter and exit the northbound platform \mathbf{A} . If you are travelling south to Borough get

A9 Brentwood (Platforms 1-3) P(17) WC R Step-free platform interchange requires a Step-free platform interchange requires a 290m journey via street. Use the St Mark's Road entrance for southbound platform. Use the Queen Anne's Place entrance for **B6** Caledonian Road & Barnsbury 🛈 R

D6 Cannon Street 1 You can only enter and

gap 95mm).

B6 Canonbury 1

exit the westbound platform (B) step 174mm/

Trains to Richmond, Clapham Junction (via

Willesden Junction) and Stratford R. Trains

to Highbury & Islington, New Cross, Clapham

Junction (via Canada Water), Crystal Palace

A1 Chalfont & Latimer □ (id) P(5) ≥ A

Step-free platform interchange requires

Use the Bedford Avenue entrance for

a 360m journey via street. Use the Station

Approach entrance for northbound platform.

Step-free platform interchange requires a 70m

and West Croydon 🚇 🕍 🛕.

A3 Carpenders Park R

F7 Centrale 44 A

B9 Chadwell Heath R

southbound platform.

A7 Cheshunt P(5) wc R

journey via street.

A1 Chesham P(4) R

C7 Devons Road (small) F3 Dundonald Road (4) A D2 Ealing Broadway **₹** WC (National Rail) You can change between the District line (A) step 190-257mm/gap 23-73mm) and the Central line (B) step 213-240mm/ gap 97-113mm) R. D2 Ealing Common

A7 Chingford P(3) wc R

F7 Church Street (4)

E4 Clapham Junction **d →** WC

London Overground **R**.

147mm/gap 30mm).

F8 Coombe Lane 464 A

E7 Crossharbour (small)

F7 Crystal Palace (d) ₽(2) ≥ WC

D9 Custom House for ExCeL (1)

E7 Cutty Sark for Maritime Greenwich

London Overground R.

F5 Clapham North

🚹 🚔 🥧 🛕

B9 Dagenham Heathway

A8 Debden P(3) R

eastbound platform.

F5 Denmark Hill (m) ≥ wo

E7 Deptford Bridge 🛈 🛕

London Overground R.

D9 Cyprus 🛈 🗛

Al Chorleywood (4) (6) WC (A)

Northbound platform (A) step 170mm/

gap 17mm), southbound platform (A step

Station closed until late December 2017.

Eastbound platform (A) step 283mm/

gap 23mm), westbound platform

(A step 243mm/gap 23mm).

You can only enter and exit the

C7 Dalston Junction **M** WC A

You can change between the District line eastbound (A step 283mm/gap 60mm) and the Piccadilly line eastbound (B) step 136mm/ gap 122mm). You can change between the District line westbound (B) step 323mm/ gap 143mm) and the Piccadilly line westbound (B) step 178mm/gap 161mm) R. D3 Earl's Court (Piccadilly line only) (A)

C8 East Ham (Hammersmith & City line only)

D8 East India 🗹 🛕 A4 Edgware 🕮(🍇 🖟 🛱 🗛 C4 Edgware Road District line R.

Elephant & Castle 🕮 🕍 💇

You can only enter and exit the southbound

F7 George Street (4) You may have to change trains to continue your journey on the Circle line. You can change between the Circle line to/from High Street Kensington (C step 2.5mm/gap 188mm), the Circle line towards King's Cross St. Pancras and the Hammersmith & City line eastbound (both **B** step 7.5mm/ gap 145 mm). You can change between the Circle and Hammersmith & City lines towards Hammersmith (B) step 17.5mm/ gap 117.5mm) and the District line (A) step 157mm/gap 23mm). A7 Edmonton Green **d → R**

E7 Greenwich ⊕ P(1) ≥ A D2 Gunnersbury You can change between the District line eastbound (B) step 200mm/gap 113mm), the District line southbound (B) step 193mm/gap

You can change between the eastbound

westbound platform (B) step 207mm/

gap 123mm) and National Rail services.

platform (B) step 173mm/gap 140mm), the

Northern line platform \mathbf{A} .

B9 Elm Park 🖨 WC 🛕

E7 Elverson Road (A)

B9 Emerson Park R

D8 Emirates Royal Docks (A)

entrance for platform 2.

line northbound \mathbf{A} .

C5 Euston Square

☐ (idak)
ÎT

lines platform \mathbf{A} .

C5 Farringdon ⊕ **R**

F9 Fieldway 4 A

B4 Finchley Road Jubilee line R.

(B) step 140mm/gap 100mm)

B6 Finsbury Park (4) A

line eastbound \mathbf{A} .

platforms.

E7 Forest Hill (d) ₽(1) ≥ R

E3 Fulham Broadway 🗹 🛕

B4 Golders Green m wc R

B5 Gospel Oak 🕅 wc R

F8 Gravel Hill 4 6 1 A

CI Greenford ⊕ →

D4 Green Park 4 dail 1 A

D9 Gallions Reach 🗓 🗛

A7 Enfield Town WC R

A8 Epping P(6) wc R

F8 Elmers End (108) ≥ WC (A)

D8 Emirates Greenwich Peninsula 👄 🛕

Step-free platform interchange requires a

450m journey via street. Use the Hillcrest Wav

entrance for platform 1. Use the Station Road

platform 2. If you arrive at platform 1, use Help

between the Victoria line southbound A and

Victoria line northbound (A) and the Northern

You can only enter and exit the westbound

A5 Finchley Central (4) A P (6) WC A

You can change between the Metropolitan line

southbound (B) step Imm/gap 116mm) and

the Jubilee line southbound (B) step 163mm/

Metropolitan line northbound (C) step 5mm/

gap 199mm) and the Jubilee line northbound

gap I 20mm). You can change between the

You can change between the Victoria line

westbound A. You can change between the

Victoria line northbound A and the Piccadilly

Use the Devonshire Road entrance for both

southbound A and the Piccadilly line

Hammersmith & City, Circle and Metropolitan

When travelling to Epping, ask staff at your

Point to ask staff to open exit if necessary.

C5 Euston (Victoria and Northern line Bank

branch only) $\mathbf{P}(4) \rightleftharpoons \mathbf{P}(4)$

London Overground R. You can change

the Northern line southbound via London

Bridge A. You can change between the

starting station if your train can arrive at

London Overground R. You can change between the Victoria line northbound A and northbound National Rail services. You can change between the Victoria line southbound (A) and southbound National Rail services. Al Hillingdon (£) P(6) WC R B7 Homerton R E7 Honor Oak Park 🗹 R

157mm) and London Overground services \mathbb{R} .

Step-free platform interchange requires a 50m

Wallis Road entrance for eastbound platform.

iourney via street. Use the Hepscott Road

entrance for westbound platform. Use the

| (Hammersmith & City line only) 日

Step-free interchange between the

District and Piccadilly lines R.

journey via street and lifts.

B6 Harringay Green Lanes R

30m journey via street.

B2 Harrow-on-the-Hill **₹**

Hatch End P(2) R

Headstone Lane R

d ⊨ 🖟 🖈 wc 🛕

Heathrow Terminal 4

(daid 🖟 🛋 🛦

direction \mathbf{A} .

platform.

entrance.

F8 Harrington Road (4) (4)

B5 Hampstead Heath **R**

A9 Harold Wood (2)

platform 4 R.

Hammersmith & City and Circle lines A.

Hammersmith & City or Circle lines and the

District or Piccadilly lines requires a 520m

You can only enter and exit the eastbound

Step-free platform interchange requires a

Bakerloo line and London Overground R

Interchange between fast, semi-fast and

You can only enter and exit the northbound

You can only enter and exit the northbound

platform using the Headstone Lane side

For level access towards central London

board the fifth carriage, furthest from the lifts.

Open Mondays to Saturdays until 2345 and

central London, board the fifth carriage

E1 Heathrow Terminal 5 ⊕ ★ wc R

towards the back of the train.

(B) step 22mm/gap 94mm)

D7 Heron Quays 🗹 🗛

gap 0mm).

platform.

A5 High Barnet (2) WC (A)

D3 High Street Kensington

A7 Highams Park P(2) wc R

B4 Hendon Central (4) if wc (A)

Sundays until 2315. For level access towards

For level access towards central London, board

the fifth carriage towards the back of the train.

District line R. You can change between the

157mm/gap 0mm) and the District and Circle

District and Circle lines westbound (A) step

lines eastbound (A) step 157-167mm/

Step-free platform interchange requires a

entrance for northbound platform. Use the

Station Approach entrance for southbound

350m journey via street. Use the Wilton Place

Heathrow Terminals 2 & 3 ☐ (id. id.)

'all stations' trains running in the same

B7 Hackney Central **R**

C7 Haggerston M WC (A)

A8 Hainault 🛈 P(4) R

D3 Hammersmith

B8 Hackney Wick R

EI Hounslow East **P**(2) wc R El Hounslow West (4) P(10) A Entrance/exit via stairlift for manual wheelchair users only. The maximum operating weight of the stairlift is 225kg. C7 Hoxton m wc A E4 Imperial Wharf 🛈 👄 ℝ E7 Island Gardens 🛈 🗛

E5 Kennington (4) You can change between the northbound platform via Charing Cross (A) and the northbound platform via Bank (A). B3 Kensal Rise 🛈 R Step-free platform interchange requires a 200m journey via street. Use the Station Terrace entrance for westbound platform Use the Chamberlavne Road entrance for

F8 Lebanon Road 4 6 A

D7 Limehouse ((small) ≥ A

WC(National Rail)

lines eastbound (A).

F8 Lloyd Park 4 A

WC(National Rail)

E7 Lewisham (≥ □ WC(National Rail) (A

You can change between westbound National

Hammersmith & City, Circle and Metropolitan

Step-free line interchange requires a 410m

Rail services and eastbound DLR services.

C6 Liverpool Street (Circle, Hammersmith 8

City and Metropolitan lines only) ₫ 嵀 🛱 🗒

TfL Rail \mathbb{R} . London Overground \mathbb{R} .

D6 London Bridge (♣(à:À) (Î) ₹ 🖨 🗒 🚓

eastbound platform. E7 New Cross Gate **(i! (R)** D3 Kensington (Olympia) ₹ wc R **D8** North Greenwich Step-free interchange between the District line or London Overground northbound and London Overground southbound requires a 600m journey via street. Use the Olympia Way entrance for District line or London Overground northbound platforms Use the Russell Road entrance for London Overground southbound platform. E2 Kew Gardens WC (A)

Stratford. You will not be able to exit step-free Step-free platform interchange requires a from the platform, on trains that terminate at 600m journey via street. Use the Station North Greenwich Approach entrance for westbound platform. **B3** Northwick Park Use the North Road entrance for You can change between the northbound eastbound platform. platform (B) step 28mm/gap 163mm) and B4 Kilburn m wc R the southbound platform (B) step 29mm/ C5 King's Cross St. Pancras (♣) (id) (if) ₹ = gap 90mm) – use this to change between trains towards West Harrow and Pinner.

Northern, Piccadilly and Victoria lines (A) At peak times you may need to change at Harrow-on-the-Hill for trains towards B3 Kingsbury (4) it WC (A) Amersham/Chesham. E9 King George V 🗗 🗛 F7 Norwood Junction F9 King Henry's Drive 4 A $P(3) \rightleftharpoons WC R$ (London Overground) C7 Langdon Park 🗹 🗛

platform using the Station Road entrance. A6 Oakwood (4) A P(6) A C4 Oxford Circus (Victoria line only) You can change between the Bakerloo line southbound **R** and the Victoria line

southbound A. You can change between

journey via street and lifts.

D9 London City Airport 🛈 🛧 🛕

F4 Merton Park (4) (A)

F5 Mitcham (4)

D6 Monument

please travel in the correct carriage.

C7 Mile End (Hammersmith & City line)

You can change between the Central line

You can change between the Central line

F5 Mitcham Junction (♣) ♦ ♠ ♠ (18) ♠

You can change between the Circle line

eastbound (A step 183mm/gap 77mm) and

the District line eastbound (B) step I 57mm,

gap 113mm). You can change between the

gap 147mm) and the District line westbound

Circle line westbound (B) step 183mm/

E7 New Cross ≥ WC R (London Overground)

1 P(19) **A B A W**C(bus station) **A**

No step-free access to/from the westbound

platform from mid-July until late November.

If travelling westbound, take the Jubilee line

eastbound to Canning Town and change for

westbound services. To exit from westbound

services, continue to Canary Wharf and then

take the Jubilee line eastbound towards

(step 150mm/gap 203mm).

F4 Morden (4) A

E7 Mudchute (A)

F4 Morden Road (4) A

F9 New Addington (4)

the Hammersmith & City line eastbound A.

the Hammersmith & City line westbound (A).

For level access leaving the train at Green Park,

the Bakerloo line northbound \mathbb{R} and the Victoria line northbound A. C3 Paddington WC (National Rail) Circle and Hammersmith & City lines to/from Hammersmith (B) step 50mm/gap 180mm). You can change between the District line towards Edgware Road and the Circle line towards Liverpool Street (both A) step 133mm/gap 0mm).

F7 Penge West P(2) wc You can only enter and exit the northbound F4 Phipps Bridge (4) (A) A2 Pinner 4 dail M WC A

D9 Pontoon Dock 🛈 🛕 D7 Poplar (small) D9 Prince Regent (A eastbound, the District line eastbound R and C8 Pudding Mill Lane 🛈 🛕 westbound, the District line westbound \mathbb{R} and C3 Queen's Park You can change between the Bakerloo line southbound R and London Overground southbound. You can change between the

Bakerloo line northbound R and London Overground northbound. E6 Queens Road Peckham (d) ≥ R B2 Rayners Lane P(6) You can change between the Metropolitan line eastbound (B) step 90mm/gap 132mm) and the Piccadilly line eastbound (B) step 175mm/ gap 127mm) R. You can change between the Metropolitan line westbound (B) step 102mm/gap 87mm) and the Piccadilly line westbound (B) step 198mm/gap 142mm) R.

F6 Reeves Corner

☐ (id A) E2 Richmond $\widehat{\mathbb{H}}$ $\mathbb{P}(1) \rightleftharpoons \widehat{\mathbb{H}} \mathbb{H}$ wc District line and London Overground R. Al Rickmansworth P(12) R You can only enter and exit the southbound

A8 Roding Valley WC R Step-free platform interchange requires a 520m journey via street. Use the Station Approach & Cherry Tree entrance for westbound platform. Use the Station Way entrance for eastbound platform. A9 Romford wc ₹ R D9 Royal Albert 🗹 🛕

D8 Royal Victoria 🛈 🗳 🛕 A1 Ruislip P(4) You can only enter and exit the eastbound platform for the Metropolitan line (B) step 127mm/gap 113mm) and the Piccadilly line (B) step 200mm/gap 110mm) R. F8 Sandilands 4 A

D7 Shadwell DLR (A). A9 Shenfield R C3 Shepherd's Bush (m) ≥ London Overground R. Use the ticket hall entrance for both platforms

C7 Shoreditch High Street M wc A D2 South Acton R Step-free platform interchange requires a 1300m journey via street. Use the Kingswood Terrace entrance for westbound platform. Use the Palmerston Road entrance for eastbound platform.

D4 South Kensington District line eastbound **R**. You can change between the Circle line eastbound (A step 177mm/gap 0mm) and westbound (A step 143mm/gap 33mm). You can change between the District line eastbound (A step 147mm/gap 6mm) and westbound (A step 127mm/gap 70mm). D7 South Quay (small) A

B7 South Tottenham 🛈 R A8 South Woodford P(4) 🖨 R

You can only enter and exit the eastbound platform via George Lane (West) entrance, closed on Sundays. E3 Southfields II 🖨 🗛

E5 Southwark (A) For level access leaving the train at Green

Park, please travel in the correct carriage. A3 Stanmore P(6) wc R

For level access leaving the train at Wembley Park, Kingsbury or Green Park, please travel in the correct carriage. Station entry and exit requires a 110m journey via station car park, including steep ramps. C8 Star Lane (d) ≥ □ wc (A)

E5 Stockwell 43.4

London Overground R. Step-free platform You can change between the Northern interchange requires a 200m journey via street line southbound A and the Victoria line Use the Station Approach entrance for southbound A. You can change between the southbound platform. Use the Selborne Road Northern line northbound A and the Victoria entrance for northbound platform line northbound **A**. **B7** Walthamstow Queen's Road R Stratford 🛈

Central line **R**. Jubilee line **A**. DLR **A**. F6 Wandle Park (4) A London Overground R. TfL Rail R. For level access leaving the train at Green Park, You can only enter and exit the Jubilee line please travel in the correct carriage. A. For level access leaving the train at C8 Stratford High Street **1** □ wc **A** Green Park, please travel in the correct

A3 Watford Junction $\widehat{\mathbb{H}}$ $\mathbb{P}(10) \rightleftharpoons WC$ B2 Sudbury Town P(3) wc R Eastbound platform (B) step 164mm/ gap 107mm), westbound platform (B) step F7 Wellesley Road 4 A 117mm/gap 108m). B3 Wembley Central (m) ≥ WC Step-free platform interchange requires a

150m journey via street. Use the Station Approach entrance for eastbound platform. Use the Orchard Gate entrance for westbound platform.

E7 Sydenham ≥ R Step-free platform interchange requires a 350m journey via street. Use the Peak Hill Gardens entrance for northbound platform Use the Station Approach entrance for

F5 Therapia Lane A8 Theydon Bois P(3) R You can only enter and exit the eastbound

southbound platform.

platform. C5 Tottenham Court Road 🗹 Central line eastbound (A) step 220mm/ gap 0mm), Central line westbound (A) step

210mm/gap 0mm). B7 Tottenham Hale (♣) (♣) (♣) ♠ (♣) D6 Tower Hill 🗹 R

You can change between the Circle line westbound and the District line westbound You can change between the Circle line

eastbound and the District line eastbound. 06 Tower Gateway 🗹 (small) 🛕 D2 Turnham Green WC

You can change between the District line westbound (A step 240mm/gap 23mm) and the Piccadilly line westbound (B) step 176mm/gap 176mm). You can change between the District line eastbound (A) step 153mm/gap 17mm) and the Piccadilly line eastbound (B) step 142mm/gap 98mm). Served by Piccadilly line trains until 0650 Monday to Saturday, 0745 Sunday and after 2230 every evening.

B9 Upminster $\widehat{\mathbb{H}}$ $\mathbb{P}(9) \rightleftharpoons \widehat{=}$ wc District line (A) step 193-277mm/gap 17-43mm).

Victoria line A. You can only enter and exit

the Victoria line via the Cardinal Place

C9 Upney A B6 Upper Holloway R

E4 Vauxhall (4) A

F6 Waddon Marsh 4 idah A

London Overground R.

Bakerloo line **R**. London Overground **R**.

Bakerloo line northbound (B) step 163mm/

gap 143mm), southbound (B step 157mm/

(A step 315mm/gap 38mm), southbound

(B) step 325mm/gap 91mm).

(Metropolitan line) 面 P(6) WC

Jubilee line **R**. Metropolitan line **A**.

For level access leaving the train at Wembley

Park, please travel in the correct carriage.

For level access travelling from Green Park,

continue to Kingsbury and ask a member of

You can only enter and exit the District line

B3 Wembley Park

staff for assistance.

A5 West Finchley R

350m journey via street.

northbound platform.

lock at other times.

the gate if necessary.

DLR (A).

C8 West Ham $\widehat{\mathbb{I}} \rightleftharpoons \text{District line } \mathbb{R}$.

Hammersmith & City line **A**. Jubilee line **A**.

gap 107mm). London Overground northbound

B7 Walthamstow Central **P**(8)

D4 Victoria m wc

entrance.

Step-free platform interchange requires a 40m **B3** Willesden Junction 🕅 journey via street. A1 Uxbridge R

> E3 Wimbledon (P(2) ≥ ☐ WC(National Rail) ●・ふん (London Trams only) District line \mathbb{R} . London Trams \mathbb{A} .

D7 West India Quay (small) (A

D8 West Silvertown 🗹 🛕

D7 Westferry (small)

D5 Westminster 🕅 🛳

D3 Wood Lane 1 wc 🛕 A8 Woodford P(10) R

> Step-free platform interchange requires a 130m journey via street. Use The Broadway entrance for eastbound platform. Use the Snakes Lane/Madeira Grove entrance for westbound platform, only unlocked until 2100. Use intercom to ask staff to unlock gate if necessary.

Circle and District lines **R**. Jubilee line **A**.

Bakerloo line southbound (B) step 250mm/

gap 110mm), northbound (B step 203mm/

gap 103mm). London Overground R.

F8 Woodside 4 3 A A5 Woodside Park (4) (5) (A)

Step-free platform interchange requires a 600m journey via street. Use the Woodside Park entrance for southbound platform. Use the Holden Road entrance for northbound platform E9 Woolwich Arsenal (d) ≥ □ 🗚

Further information

Transport for London produce a number of guides and maps for accessibility customers.

For copies call **0343 222 1234*** or visit tfl.gov.uk/accessguides

 Blue badge car parking information available at tfl.gov.uk/roadusers

 For information on booking taxis and minicabs visit tfl.gov.uk/cabwise

northbound and London Overground R. @TfLAccess F7 West Croydon ₹ (London Trams only) Official Transport for London London Overground R. London Trams A. You can only enter and exit the London Twitter feed for news and information about accessibility on London Road car park entrance. London's transport network

Step-free platform interchange requires a Our Conditions of Carriage place no obligation on customers in Use the Nether Street entrance for wheelchairs to be accompanied. Use the Wentworth Street entrance for If you need assistance please ask southbound platform, only unlocked during member of staff who will assist you AM peak hours, and locked with a RADAR if they are able to and it is safe to Call 0845 330 9880 or use Help Point on the southbound platform to ask staff to unlock

For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it.

gap between the platform and train

May 2017

MAYOR OF LONDON

street and platform, plus the step and Showing stations step-rree detween the Emirates Air Line

TRANSPORT
FOR LONDON
EVERY JOURNEY MATTERS

TfL Rail, London Trams and including DLR, London Overground, Step-free Tube guide

Transport for London

tfl.gov.uk

f you tfl.gov.uk/socialmedia

*Service and network charges may apply. See tfl.gov.uk/terms for details.

24 hour travel information 0343 222 1234* Sign up for email updates tfl.gov.uk/emailupdates

How to plan your journey

- 1. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'.
- Also refer to the index overleaf for additional access and connection details at each station.
- 2. Check your return journey as this may require a different route or use an alternative station entrance.
- 3. Check that you can manage the step and gap from the platform to the train.
- 4. Check the availability of lifts on tfl.gov.uk or by calling Transport for London's 24 hour travel information number 0343 222 1234* (Service and network charges may apply See tfl.gov.uk/terms for details).

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following symbols:

- 0 50mm (0 2 inches)
- **6** 51 120mm (2 4.7 inches)
- Over 120mm (4.7 inches)

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)
- B 86 180mm (3.3 7 inches)
- C Over 180mm (7 inches)

000

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or escalators.

Example



Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City lines.



At these stations you can change onto National Rail (sometimes only in one direction).

Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Refer to the index overleaf. Please also refer to the Key to symbols on the map.

Examples



These stations have the smallest step and gap and are suitable for most customers including wheelchair users.

BCA

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair users.

some parts of the platform -

look out for signs.

with level access (shown by A) This map shows the largest step and and travelling to a station with a gap at each station. The index on boarding ramp, please speak to a member of staff before boarding the back of this guide shows the average step and gap for all stations the train, so that they can arrange which do not have level access. for you to be met. At some of these stations, level access may only be available at

 If you are changing between lines and need the boarding ramp to be operated, please speak to a member of staff on the platform or use the 'information' button on a Help point.

Manual boarding ramps

At some stations access to the

train is by manual boarding ramp.

These stations are shown on the

map by a \mathbb{R} . If you plan to travel

on London Overground or TfL Rail,

staff will be available at stations

to assist you with your journey.

You can pre-book assistance by

boarding ramps you do not need to

• Speak to a member of staff in the

ticket hall and let them know

where you are travelling to.

Staff will operate the boarding

on the train if you require.

ramp and assist you with getting

If required, staff will arrange for

or destination by a member of

staff with a boarding ramp.

If you are boarding at a station

you to be met at your interchange

book in advance, but please read

If you intend to use manual

calling 0343 222 1234*.

the information below:

- If platforms and/or trains are very busy, it may take a while before there is space to get on the train.
- The boarding ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your wheelchair and the weight of anyone assisting you.

Example step-free journey: Chalfont & Latimer to Forest Hill

Find Chalfont & Latimer! on the map. The blue box and the ! symbol mean that you need to use a specific entrance to the station for your direction of travel – as stated in the index, it is the Bedford Avenue entrance.

Take the Metropolitan line

which has step-free interchange only (no step-free entrance/exit) (). The index tells you the size of the step and gap (A). Change onto the Jubilee line (step 163mm/ gap (20mm) – as stated in the index, you can only change lines travelling in the same direction (e.g. southbound Metropolitan line to southbound Jubilee line).

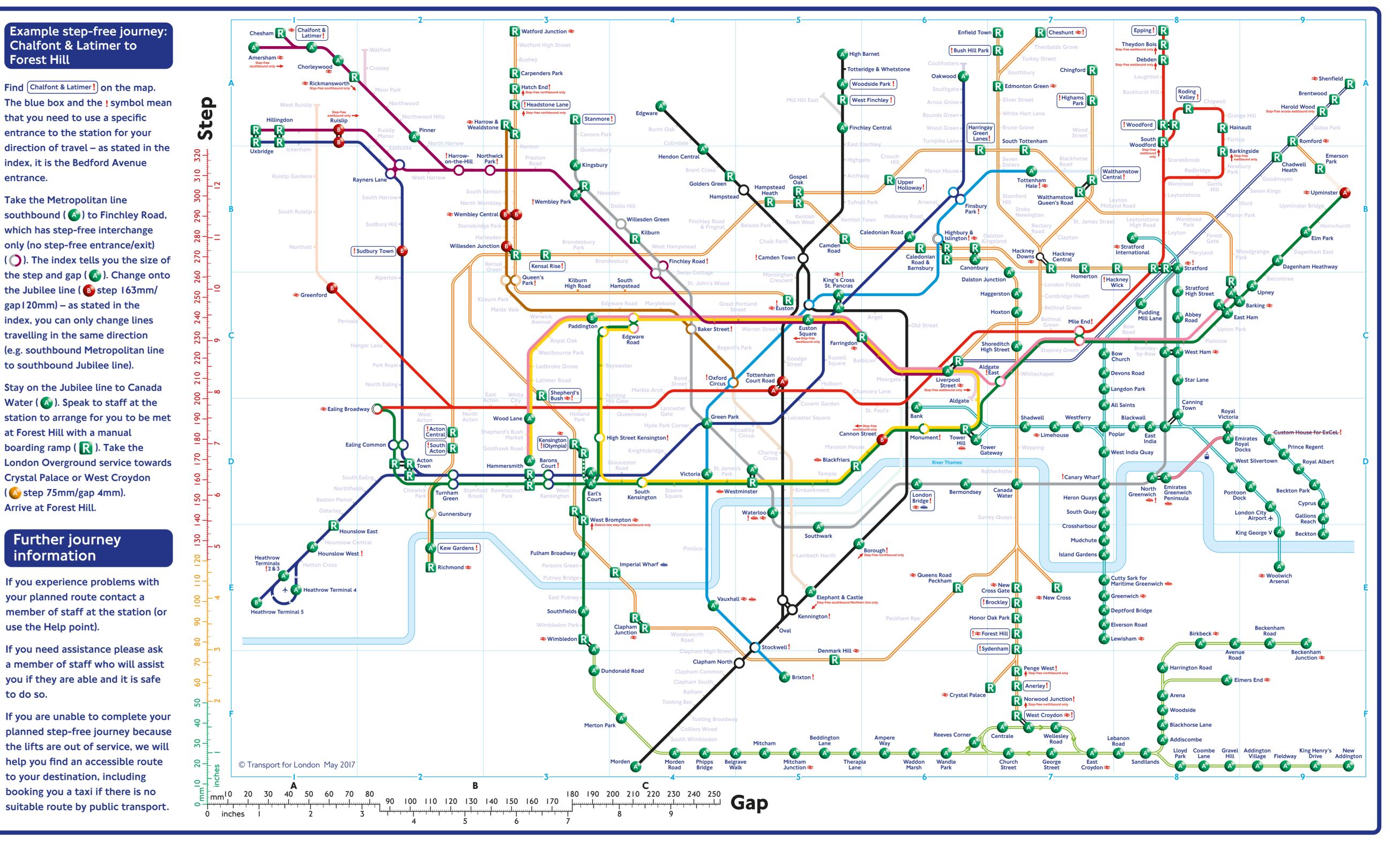
Stay on the Jubilee line to Canada Water (A). Speak to staff at the station to arrange for you to be met at Forest Hill with a manual boarding ramp (\mathbb{R}). Take the **London Overground service towards** Crystal Palace or West Croydon (step 75mm/gap 4mm). Arrive at Forest Hill.

Further journey information

If you experience problems with your planned route contact a member of staff at the station (or use the Help point).

If you need assistance please ask a member of staff who will assist you if they are able and it is safe to do so.

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you find an accessible route to your destination, including booking you a taxi if there is no suitable route by public transport



Key to lines Bakerloo Central Circle **District** Hammersmith & City ____ Jubilee Metropolitan Northern Piccadilly **Victoria** Waterloo & City DLR London Overground Emirates Air Line TfL Rail **London Trams** District line open at weekends and on some public holidays Key to symbols Step between platform and train 0 - 50mm (0 - 2 inches) 51 - 120mm (2 - 4.7 inches) Over 120mm (4.7 inches) Gap between platform and train 0 - 85mm (0 - 3.3 inches) 86 - 180mm (3.3 - 7 inches) Over 180mm (7 inches) | ■ (id A | Platforms with designated level access boarding points. Step/gap measurements at these stations are when boarding train at these points only Access from platform to train by manual boarding ramp Access via lift(s). Limited capacity (8 - 12 persons) indicated by 'small' Some step-free connections with National Rail services. Please check with National Rail Enquirie (03457 48 49 50) for information Main bus interchange **Emirates Air Line Accessible Riverboat services Riverboat services** Taxi rank (some taxi ranks may not be fully accessible) (5) Car park with number of blue badge bays indicated in brackets Accessible toilet on site For more information please check the station index on the back of this guide